Case Study

Fortune 500 Retail Chain

SAP & Perl Scripting

Author:

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Senior Tivoli Consultant, with over 20 years of extensive experience in the Information Technology Industry with a excellent technical background in supporting Enterprise Management, Tivoli Architecture, and Systems Management. His primary expertise focuses on IBM Tivoli Monitoring 6.x, ITCAM, Netcool Omnibus, and customized Perl, PHP, Javascript, jQuery and CGI scripting.

Challenge:

The large retail client purchased SAP to handle their POS and store functionality. They determined that additional scripting would need to be implemented to their specific needs. They called Trinity Solutions.

Enter Trinity Solutions:

Trinity Solutions had already been engaged with this client to help them to monitor their enterprise using IBM Tivoli Monitoring suite of products.® The consultant was called on the help enhance the SAP environment using his expert Perl scripting skills.

Solutions in Action:

Working with the SAP Project Manager, the consultant wrote several Perl scripts that converted, massaged or enhanced the data that needed to be sent to the SAP system.

Results:

Thanks to TS' approach to solving these challenges, the client now has increased usability of the SAP system in their environment. "Thanks to Trinity Solutions, we now have better accuracy and more efficient use of our resources. We can sleep at night knowing that the correct data from our stores are been feed into our new SAP system. This has greatly increased our productivity and sales while reducing down time and significantly dropping the number of calls in our call center."